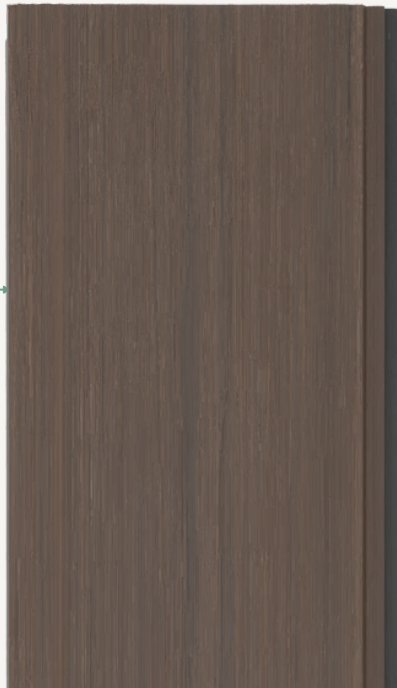




CLADMART
Premium Cladding Supplies

Flat Composite Siding



Fluted Panels



LIMITED PRODUCT WARRANTY

CladMart Limited Product Warranty

Flat Composite Siding & Fluted Panels

Residential and commercial warranty terms, coverage conditions, exclusions, claims, and available remedies.



15-Year

Limited Residential Warranty



10-Year

Limited Commercial Warranty

Review the warranty terms before purchase and installation.



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Understand the Coverage Before Installation.

Review the warranty term, eligible purchaser, covered products, and covered defects.

This Limited Product Warranty applies to CladMart Flat Composite Siding and Fluted Panels purchased by the original purchaser for use under normal use and service conditions.

01 Residential and Commercial Coverage Periods

The warranty term begins on the date of original purchase.

15-Year Limited Residential Warranty	10-Year Limited Commercial Warranty
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The residential warranty applies to a single-family residential homeowner. A commercial purchaser includes any purchaser other than a single-family residential homeowner.

02 Original Purchaser

This Limited Product Warranty is provided to the original purchaser of the covered CladMart product. Proof of original purchase is required when submitting a warranty claim.

RECORDS TO KEEP

Keep the original invoice, product information, and project records for the duration of the warranty term.

03 Products Covered by This Warranty

This warranty applies to CladMart Flat Composite Siding and Fluted Panels identified in the original purchase documents.

- ✓ Flat Composite Siding
- ✓ Fluted Panels

Coverage applies only to the affected CladMart siding product identified in the claim.

04 Material and Workmanship Defects

Under normal use and service conditions, CladMart warrants that the covered product will be free from material defects in workmanship and materials during the applicable warranty term.

- ✓ Will not split
- ✓ Will not splinter
- ✓ Will not suffer structural damage from termites

This warranty does not state that the product is stain-proof or fade-proof. Colour change, staining, fading, weathering, and environmental exposure are addressed separately under the exclusions and limitations of this warranty.



COVERAGE NOTE

Warranty coverage applies only when all stated conditions are met. Proper handling, storage, installation, use, cleaning, maintenance, and timely claim submission may affect warranty eligibility.

Coverage Depends on Proper Use and Care.

Follow current CladMart guidance for handling, installation, cleaning, maintenance, and product use.

Warranty eligibility depends on the product being properly handled, stored, installed, used, cleaned, and maintained throughout the applicable warranty term. Failure to follow current CladMart recommendations may affect coverage.

01	Protect the Product Before Installation Store and handle CladMart siding in a manner that protects the profiles and finished surfaces from damage, contamination, standing water, and unnecessary stress. BEFORE INSTALLATION Inspect materials for visible damage before cutting or installation.	✓ Store materials flat and securely supported ✓ Keep products dry, covered, and off the ground ✓ Protect finished surfaces from scratches and impact ✓ Do not drag boards or panels ✓ Remove packaging and construction debris carefully
02	Follow Current Installation Requirements Install the product in accordance with the current CladMart Installation Guide, project-specific requirements, and applicable building conditions.	✓ Prepare the wall assembly properly ✓ Install the weather-resistant barrier and wood strapping ✓ Use compatible trims, clips, and fasteners ✓ Maintain required drainage and ventilation conditions ✓ Follow profile engagement and fastening guidance ✓ Confirm movement, edge, and termination conditions Improper installation, unsupported alterations, or incompatible components may affect warranty eligibility.
03	Use Gentle, Approved Care Methods Clean and maintain the product using the current CladMart Care & Maintenance Guide.	✓ Begin with mild soap, clean water, and soft materials ✓ Inspect joints, trims, edges, and drainage paths periodically ✓ Remove dirt, residue, and debris promptly ✓ Avoid harsh chemicals and abrasive tools ✓ Stop cleaning if the finish begins to change ✓ Keep maintenance records where practical Neglected maintenance, harsh chemical exposure, or aggressive cleaning may affect product appearance, performance, or warranty eligibility.
04	Use the Product for a Suitable Application The purchaser is responsible for determining whether the product is suitable for the intended application and project conditions.	✓ Protect the product from concentrated heat and impact ✓ Do not apply unapproved paint, stain, sealers, or coatings ✓ Do not drill, face-fasten, or alter installed components without approval ✓ Keep soil, standing water, and debris away from the cladding ✓ Maintain surrounding drainage and clearance conditions ✓ Support mounted items from the wall assembly, not the cladding Suitability, fitness, usability, and safety for a particular application remain the purchaser's responsibility.



CONDITIONS NOTE

Compliance with these conditions does not guarantee claim approval. CladMart will review each claim based on product condition, available documentation, installation, use, maintenance, exclusions, and the terms of this warranty.

Know What the Warranty Does Not Cover.

Normal weathering, misuse, improper care, and unsupported alterations are not product defects.

This Limited Product Warranty does not cover conditions caused by normal weathering, environmental exposure, improper handling, installation, cleaning, maintenance, misuse, neglect, impact, or unauthorized alteration. Coverage also does not extend to conditions outside CladMart’s control.

01

Normal Exterior Aging Is Not a Defect

Exterior products may change in appearance over time due to sunlight, weather, atmosphere, dirt, and environmental exposure.

Exclusions

- × Normal colour change
- × Fading or chalking
- × Accumulated dirt or surface staining
- × Variation caused by UV exposure
- × Weather-related appearance change
- × Natural differences in colour, grain, or texture

IMPORTANT CLARIFICATION

CladMart products are not stain-proof or fade-proof.

02

Damage Caused by Handling or Installation

The warranty does not cover damage resulting from improper handling, storage, installation, fastening, alteration, or use outside current CladMart guidance.

Exclusions

- × Improper storage or support
- × Damage during transport or handling
- × Incorrect wall preparation or installation
- × Incompatible trims, clips, or fasteners
- × Improper profile engagement or fastening
- × Unsupported penetrations or alterations
- × Use in an unsuitable application

The purchaser remains responsible for determining suitability, fitness, usability, and safety for the intended application.



EXCLUSIONS NOTE

CladMart products are not stain-proof or fade-proof. Normal exterior aging and damage caused by improper handling, installation, or unsuitable use are not product defects.

Additional Exclusions and External Conditions

Damage caused after installation or by conditions beyond the product itself is not covered.

Review cleaning, maintenance, third-party work, building conditions, and environmental causes when assessing a visible concern.

03

Damage Caused After Installation

The warranty does not cover damage caused by aggressive cleaning, chemical exposure, impact, neglected maintenance, or failure to address visible concerns.

Exclusions

- × Abrasive or aggressive cleaning
- × Harsh solvents, acids, or unapproved chemicals
- × Unapproved paint, stain, sealers, or coatings
- × Impact or mechanical damage
- × Neglected maintenance
- × Standing water, trapped debris, or blocked drainage
- × Damage caused by landscaping or construction activity

Spilled or deposited substances that are not properly cleaned may cause staining or surface change.

04

External and Project-Specific Conditions

CladMart is not responsible for conditions arising from the building assembly, surrounding environment, third-party work, or other causes beyond the product itself.

Exclusions

- × Damage caused by third parties
- × Unauthorized alterations after installation
- × Use in an unsuitable application
- × External building or environmental conditions
- × Conditions arising from surrounding systems
- × Other causes beyond the product itself



EXCLUSIONS NOTE

The presence of an excluded condition does not automatically determine the outcome of a claim. CladMart will review the product condition, available records, installation, use, maintenance, and surrounding circumstances before making a warranty determination.

Submit Claims Promptly. Include Clear Documentation.

CladMart will review the product condition, supporting records, and applicable warranty terms before determining a claim.

A warranty claim must be submitted in writing within thirty days after the alleged defect is discovered and before the applicable warranty term expires. The purchaser must provide sufficient information for CladMart to review the product, purchase, installation, use, and reported condition.

01	Written Notice Within 30 Days Notify CladMart in writing within thirty days after discovering the alleged defect. The claim must also be submitted before the applicable warranty term expires.	✓ Submit the claim in writing ✓ Identify the date the condition was discovered ✓ Submit within 30 days of discovery ✓ Submit before the warranty term ends ✓ Keep a copy of the submitted claim
Late or incomplete notice may affect CladMart's ability to assess the condition and determine warranty eligibility.		
02	Include Proof and a Clear Description The purchaser must provide proof of purchase and a written statement explaining the alleged defect. Supporting information should be included where available.	✓ Original invoice or proof of purchase ✓ Product name and profile ✓ Project address or location ✓ Description of the reported condition ✓ Date the condition was first observed ✓ Photographs of the affected product ✓ Installation and maintenance records, where available
CladMart may request further photographs, documents, samples, project details, or other information needed to evaluate the claim.		
03	CladMart Reviews Each Claim CladMart will review the submitted information and determine whether the claim is valid under the terms, conditions, exclusions, and limitations of this warranty.	✓ Product condition ✓ Proof of purchase ✓ Installation method ✓ Handling and storage ✓ Cleaning and maintenance ✓ Environmental and project conditions ✓ Applicable exclusions ✓ Additional information provided
Submission of a claim does not guarantee approval. CladMart's determination will be based on the available evidence and the terms of this warranty.		
04	Replacement Product or Refund If CladMart determines that a claim is valid, CladMart may, at its sole discretion, provide replacement product of reasonably comparable colour, design, and quality, subject to availability, or refund an amount up to the original purchase price of the affected product.	✓ Exact colour, grain, texture, or design match is not guaranteed ✓ Replacement is subject to current product availability ✓ The remedy applies only to the affected warranted product ✓ CladMart may choose replacement or refund ✓ The remedy will not exceed the original purchase price of the affected product
Variations between the original product and available replacement material may occur due to product updates, weathering, manufacturing variation, or discontinued finishes.		



CLAIM NOTE

Keep the affected product, purchase documents, photographs, and related project records available while the claim is under review. CladMart may request additional information before making a warranty determination.

Review the Complete Terms. Keep Your Documents.

This warranty states CladMart's obligations, available remedies, and the limits of liability.

This Limited Product Warranty is the complete written statement of CladMart's warranty obligations for the covered product. The following limitations apply to the fullest extent permitted by applicable law.

01	This Is the Complete Written Warranty Except for the express written warranty contained in this document, CladMart makes no other warranties, guarantees, or indemnities, whether express or implied, arising by law, course of dealing, usage of trade, custom, or otherwise, to the fullest extent permitted by applicable law.	No employee, agent, representative, installer, reseller, or other person is authorized to create an additional warranty on behalf of CladMart unless the warranty is stated in writing and signed by CladMart.
02	Available Remedies Are Limited CladMart's obligations are limited to the remedies expressly stated in this warranty. If a claim is approved, CladMart may provide replacement product or a refund in accordance with the Claims & Remedies section.	The total remedy will not exceed replacement of the affected product or refund of the original purchase price of the affected product.
03	Certain Damages Are Not Covered To the fullest extent permitted by applicable law, CladMart will not be liable for incidental, consequential, indirect, special, punitive, or other damages arising from the purchase, installation, use, removal, failure, or replacement of the product.	Examples × Lost profits or sales × Loss of goodwill × Loss of money × Loss of use of goods × Work stoppage × Impairment of assets
04	Some Legal Rights May Vary Some jurisdictions do not permit certain exclusions or limitations of implied warranties or incidental or consequential damages. Where applicable law does not allow a stated exclusion or limitation, that provision will apply only to the maximum extent permitted by law.	
05	Changes Must Be in Writing This warranty is the complete and exclusive statement of the terms and conditions between CladMart and the purchaser regarding the covered product and supersedes prior oral or written representations relating to the warranty. This warranty may be changed only by a written document signed by CladMart and the purchaser.	



SUBMIT WARRANTY CLAIMS AND QUESTIONS

Include proof of purchase, a written description of the reported condition, photographs, project information, and the date the condition was discovered.

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DOCUMENT NOTE

Keep this warranty with the original invoice, product information, installation documents, maintenance records, photographs, and claim correspondence.